

HDI Sacramento Chapter Conference Schedule

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|-------------------|---|--|--|--|
| 8:00am – 8:30am | Exhibits Open | Registration & Breakfast (GOLD Room) | | |
| 8:30am – 9:00am | | Opening Ceremonies | | |
| Session 1 | | GOLD Room | | |
| 9:00am – 10:00am | |  | <p>Julie Mohr Author—Speaker—Consultant</p> <p><i>“Living in the Disruption Economy: Why Our Customers are Screaming for Change and We’re Still Not Listening”</i></p> | |
| 10:00am – 10:15am | | Break (Network with peers and vendors!) | | |
| Sessions 2 | | GOLD Room | | EAST TERRACE Room |
| 10:15am – 11:15am | | <p><i>“Workplace 2025: What’s Your Future Staffing Strategy”</i></p> <p>Heather Johnston District President Robert Half—Technology Staffing Services</p> |  | <p><i>“Getting the Most Out of Your Service Catalog and Portfolio”</i></p> <p>Luke Smith Senior Solutions Architect Cherwell</p> |
| 11:15am—12:15pm | | Lunch (Network with peers and vendors!) | | |
| Session 3 | | GOLD Room | | EAST TERRACE Room |
| 12:15pm – 1:15pm | | <p><i>“How to Survive the Wild Wild Web”</i></p> <p>Keson Khieu, CISSP, PMP Information Security Officer</p> |  | <p><i>“Flash Memory Failed? Now What?”</i></p> <p>Jim Wilhelmsen SSD Recovery Specialist DriveSavers</p> |
| Session 4 | | Gold Room | | EAST TERRACE Room |
| 1:15pm – 2:15pm | | <p><i>“Employee Training— Getting It Right Every Time”</i></p> <p>Terri Oropeza</p> |  | <p><i>“Modern Service Desk: Working from Anywhere”</i></p> <p>Josh Long Experis</p> |
| 2:15pm—2:30pm | | Break (Network with peers and vendors!) | | |
| Session 5 | | GOLD room | | EAST TERRACE Room |
| 2:30pm – 3:30pm | | <p><i>“Various Approaches to Managing Projects”</i></p> <p>Brad Mahaney PMP, CSM, ACC</p> |  | <p><i>“iPhone and iPads Everywhere! How do you Manage Them?”</i></p> <p>Jose Castillo</p> |
| 3:30pm – 4:00pm | Closing Ceremonies: **Prizes Awarded, Must Be Present To Win** | | | |